

Microsoft Concierge

Get **free expert** help with shopping, post-sales services and more.



How can we help

- Setup assistance or reset of PC
- Installation or update of Microsoft software
- Warranty registration
- Assistance and education on using Microsoft products/software
- Servicing drop-off* for Microsoft Surface devices:
 - Customers can drop off their in-warranty devices and get in-person consultation.
 - Back up all your data including pictures, documents, emails and internet favourites before dropping off your device.
 - Bring necessary accessories like power cord or AC adapter for the team to investigate your device's issues.

**Applies only to eligible devices purchased from Microsoft's authorised retailers in Singapore and subject to applicable warranty terms. Hardware onsite repairs are not supported. Other terms & conditions apply.*



After sales service hotline:

800 101 3659 (In Singapore)
+60(3) 9212 1942 (Outside Singapore)



Where are we located:

Microsoft Concierge,
Harvey Norman Flagship Store,
Millenia Walk #01-59
Opening hours: 10.30am - 9pm